

ADDENDUM 2

TENDER NUMBER: MOICT/SDICT/ONT/020/2021-2022 FOR THE TENDER FOR PROVISION OF OPERATION AND MAINTENANCE OF LAST MILE COUNTY CONNECTIVITY (LMCCP) - ACTIVE & PASSIVE EQUIPMENT (PABX, WIMAX, OPTIC FIBER AND LOCAL AREA NETWORKS)

The Addendum/Clarifications is as follows:

S/NO	CLARIFICATION REQUESTED	AMENDMENT /ADDENDUM/ CLARIFICATION
1.	In reference to the requirement of MAFs, Services Agreement Warranty, Extreme Networks and CET are only supporting their accredited partners citing lack of previous direct engagement specifically with their equipment. Considering that we have qualified network engineers who have vast experience with similar equipment from many other manufactures, and we are willing to engage the vendors in training and any other requirement for their specific equipment post award, moreover, accreditation with them is not a requirement for bidding, can the Ministry direct the vendors to supply MAFs to all interested bidders?	No , the Ministry cannot direct the vendors to supply MAFs to bidders.
2.	Maintenance equipment and spare parts listed in Annex 2 are End of Sale/Support as responded by the manufacturers/Vendors/ local distributors. It is therefore difficult to arrive at a tentative bidding price for that equipment as the vendors will not give a price. They are insisting that we work with a later version of the equipment for them to be in a position to offer equipment support. Please advise if we can use replacement and maintenance costs for all the equipment under EOS.	Maintenance equipment and spare parts listed in Annex 2 are the minimum requirements as per the existing network. Later versions of the Maintenance equipment and spare parts are desirable as long as they are compatible.
3.	Please clarify existing controller model for the WiFi access points -Indoor & outdoor	V2110 virtual appliance, Indoor AP – AP3805i-ROW

	from Extreme Networks.	Outdoor AP- AP3965i-ROW
4.	Please provide the range for SFP Fiber/mmfs/smf as this is not indicated in the tender document.	The range of SFPs currently in use distances vary between 10Ms to 10KMs
5.	The SLA agreement attached in in the tender document is for NOFBI II Network - please advise if this is applicable to this tender or you will provide one specific for LMCCP.	The SLA attached was a sample for guidance purposes. The bidder must meet or exceed it.
6.	Kindly provide data on the years of operations of batteries and other equipment including the warranties of such equipment to guide us on the planning of the maintenance. This is important especially for the batteries to know the expected end of their useful life and therefore help the bidders understand the cost implication especially where there is need to replace them	LMCCP installation was done in three Phases i.e., 2012, 2013 and 2018.
7.	<p>The Manufacturer of CET power has only one preferred local distributor, who is already authorized partner.</p> <p>Major issue is that the only local authorized distributor/partner is also an interested bidder in this tender, and they are not willing to extend the authorization to other bidders.</p> <p>Our take is that this will likely create an unfair ground and it will lock out other bidders from the bid.</p> <p>Kindly clarify.</p>	This being a Maintenance Tender, the Manufacturer Authorization requested can only be for the equipment installed and in use by the client.
8.	<p>CET –</p> <p>Local Representatives for CET manufacturer have conflict of interest in this tender, They are reluctant to support with MAFs can we offer alternative solution from other manufacturers without conflict of interest?</p> <p>Can CET equipment be replaced with Delta equipment?</p>	

9.	In this tender, is there a preference for local companies?	This is an Open National Tender so it is reserved for the local (citizen) contractors. Unless it is established that there is no local capacity in implementation of the task, the tender remains reserved for local contractors.
10.	<p>EXTREME – Most of Extreme equipment are End of Sale (EOS) - please advice</p> <p>Clarify Existing controller model for the WiFi access points -Indoor & outdoor</p> <p>What is SFP Fiber range/mmfs/smf ?</p>	<p>Refer to Annex 1 for LMCCP sites and equipment and Annex 2: list of LMCCP spares</p> <p>V2110 virtual appliance, Indoor AP – AP3805i-ROW Outdoor AP- AP3965i-ROW</p> <p>The range of SFPs currently in use distances vary between 10Ms to 10KMs</p>
11.	The SLA agreement is for NOFBI II Network - should there be another SLA for LMCCP tender or LMCCP is under NOFBI II Network?	The SLA attached was a sample for guidance purposes. The bidder must meet or exceed it.
12.	<p>Spare Parts should the cost of maintenance include the cost of replacing spare parts? The tenderer should maintain certain number of the spare parts, will these spares be handed over to the ministry at the end of the contract or the tenderer will to liquidate?</p>	Yes