

Clarification:

TENDER NUMBER: MOICT/SDICT/248/2020-2021

TENDER FOR PROVISION OF OPERATION AND MAINTENANCE OF NATIONAL OPTIC FIBER BACKBONE INFRASTRUCTURE PHASE II (NOFBI II) ACTIVE AND PASSIVE EQUIPMENT

Lot 1: Eastern Region

Lot 2: Western Region

The clarification is as follows:

	Query	Clarification
1.	Kindly share a list with the type of cards/boards populated on the active equipment in the different equipment locations shared during the pre-bid meeting.	<i>Boards Captured in the Spare parts list</i>
2.	Some of the equipment/boards required as spares for the active equipment are no longer being sold by the manufacturer. For such equipment, does it mean the failure of a card/board will require the whole equipment to be replaced?	<i>These are the current boards. Bidder is expected to confirm with the OEM List shared with the spare parts list</i>
3.	As part of the requirements for operations and maintenance of active equipment, "Documentation" has been captured as on page 56 as one of "other maintenance services". Does the client expect the tenderers to develop a HLD/LLD and configuration plans for the equipment or shall these documents be handed over by Huawei when the tender is awarded to be updated during the operations and maintenance period	<i>There is no development of a new HLD/LLD. The winning Bidder is expected to maintain an updated LLD/HLD of the network in consultation with the OEM</i>

4.	The table with the list of active equipment on page 31 shows a U2000 server for the Eastern and Western Lots. Does it mean there are two separate NMSs managing the two lots? Has the NMS been upgraded to NCE?	<i>There are two NMS. Information on the usage of the NMS to be shared with the winning bidder</i>
5.	Is it possible for the client to share the core utilization % per cable route?	<i>Shall be shared with the winning bidder</i>
6.	Is it possible for the client to provide the categorization of cable based on their state/stability and severity of damaged sections?	<i>Shall be shared with the winning bidder</i>
7.	Is it possible for the client to clarify whether All routes are to be treated with same severity and/or SLA?	<i>All routes to be treated with the minimum SLA parameters in the tender document. Bidders are expected to provide better services than in the SLA</i>