

MINISTRY OF INFORMATION, COMMUNICATION AND TECHNOLOGY STATE DEPARTMENT FOR BROADCASTING AND TELECOMMUNICATION P.O BOX 30025-00200 NAIROBI

PROVISION OF CLEANING SERVICES

TENDER REF NO. MOICT/SDBT/16/2018 - 2019

FEBRUARY, 2019

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Introduction

- 1.1 This Standard Tender Document has been prepared for use by public entities in Kenya
- 1.2 The following general directions should be observed when using the document.
 - (a) Specific details should be furnished in the Invitation to Tender and in the special conditions of contract. The final documents to be provided to the tenderers should not have blank spaces or give options
 - (b) The Instructions to Tenderers and the general conditions of contract should remain unchanged. Any necessary amendments to these parts should be made through the special conditions of contract and the appendix to instructions to tenderers.
- 1.3 (a) Information contained in the Invitation to Tender shall conform to the data and information in the tender documents to enable potential tenderers to decide whether or not to participate and shall indicate any important tender requirements.
 - (b) The Invitation to tender shall be issued as an advertisement in accordance with the regulations or a letter of invitation addressed to tenderers who have expressed interest following the invitation for expression of interest for which the invitation is issued.

SECTION I INVITATION TO TENDER DATE 19TH FEBRUARY 2019

TENDER REF NO. MOICT/SDBT/16/2018 – 2019

TENDER NAME: PROVISION OF CLEANING SERVICES TELEPOSTA AND

UCHUMI HOUSE OFFICES

1.1 The Ministry of Information, Communication and Technology, State Department for Broadcasting and Telecommunications invites sealed tenders from eligible candidates for the provision of Cleaning Services for the Department of at Teleposta and Uchumi House offices.

- 1.2 Interested eligible candidates may view the tender documents and obtain further information by visiting the Ministry's website www.ict.go.ke and www.tenders.go.ke .Interested candidates are requested to download the tender documents free of charge
- 1.3 Prices quoted should be net inclusive of all taxes, must be in Kenya shillings and shall remain valid for (90) days from the closing date of the tender.
- 1.4 The tender is reserved Women who are registered by the National Treasury under AGPO.
- 1.5 Completed tenders to be submitted in sealed envelopes clearly labeled with the tender number and tender name and be deposited in the tender box located at 11th floor corridor or be addressed to: Principal Secretary, State Department of Broadcasting and Telecommunications P.O Box 30025-00100 Nairobi ,so as to be received on or before the closing/opening time.
- 1.6 Tenders will be opened immediately thereafter in the presence of the candidates or their representatives who choose to attend at the Ministry of Information, Communication and Technology, State Department for Broadcasting and Telecommunications Teleposta Towers, Kenyatta Avenue, 11th Floor boardroom
- 1.7 Late bids will not be accepted.
- 1.8 The Ministry reserves the right to accept or reject any or all bids

Principal Secretary

State Department for Broadcasting and Telecommunications

SECTION II - INSTRUCTIONS TO TENDERERS

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SECTION II - INSTRUCTIONS TO TENDERERS

2.1 Eligible Tenderers

- 2.1.1This Invitation for Tenders is open to all tenderers eligible as described in the Invitation to Tender. Successful tenderers shall provide the services by the intended completion date specified in the tender document.
- 2.1.2The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender.
- 2.1.3Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods under this Invitation for tenders.
- 2.1.4Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

- 2.2.1The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.2.2The price to be charged for the tender document shall not exceed Kshs.1,000/=

2.2.3The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3. Contents of tender Document

- 2.3.1. The tender document comprises the documents listed below and addenda issued in accordance with clause 2.6 of these instructions to Tenderers
 - (i) Invitation to Tender
 - (ii) General Conditions of Contract
 - (iii) Special Conditions of Contract
 - (iv) Schedule of requirements
 - (v) Details of service
 - (vi) Form of tender
 - (vii) Prices schedule
 - (viii) Contract form
 - (ix) Confidential business questionnaire form
 - (x) Tender security form
 - (xi) Performance Security Form
 - (xii) Principal's or Manufacturer's Authorization Form
 - (xiii) Declaration form
 - 2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4Clarification of Documents

2.4.1A prospective tenderer requiring any clarification of the tender document may notify the Procuring entity in writing or by post at the entity's address indicated in the Invitation for Tender The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later

than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers that have received the tender document

2.4.2The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender

2.5 Amendment of Documents

- 2.5.1At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by amendment.
- 2.5.2All prospective candidates that have received the tender documents will be notified of the amendment in writing or by post and will be binding on them.
- 2.5.3In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders

2.6 Language of tender

2.6.1The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchange by the tenderer and the Procuring entity, shall be written in English language, provided that any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7 Documents Comprising of Tender

The tender prepared by the tenderers shall comprise the following components

- (a) a Tender Form and a Price Schedule completed in accordance with paragraph 2.9, 2.10 and 2.11 below
- (b) documentary evidence established in accordance with paragraph 2.11 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) Tender security furnished in accordance with paragraph 2.12.
- (d) Confidential business questionnaire,

2.8 Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the appropriate Price Schedule furnished in the tender documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity, and prices.

2.9 **Tender Prices**

- 2.9.1 The tenderer shall indicate on the Price Schedule the unit prices and total tender price of the goods it proposes to supply under the contract
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the servicesquoted including all customs duties and VAT and other taxes payable:
- 2.9.3 Prices quoted by the tenderer shall be fixed during the Tender's performance of the contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22
- 2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year(12 months)

- 2.9.5 Where contract price variations is allowed, the variation shall not exceed 10% of the original contract price
- 2.9.6 Price variation requests shall be processed by the procuring entity within 30days after receiving the request.

2.10 Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the Appendix to Instructions to Tenderers.

2.11 Tenderers Eligibility and Qualifications

- 2.11.1 Pursuant to paragraph 2.1. the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.
- 2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12 Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount specified in the Appendix to Invitation to Tenderers.
- 2.12.2 The tender security shall be in the amount of 2 per cent of the tender price.
- 2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form of:
 - a) a bank guarantee
 - b) Cash
 - c) Such insurance guarantee approved by the authority.
 - d) Letter of credit
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1 and 2.12.2 will be rejected by the Procuring entity as non responsive, pursuant to paragraph 2.20
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible as but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the Procuring entity.
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29 and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:
 - (a) if a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form; or
 - (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 30 or
 - (ii) to furnish performance security in accordance with paragraph 2.28
 - c) if the tenderer rejects, correction of an error in the tender.

2.13 Validity of Tenders

2.13.1 Tenders shall remain valid for 90 days or as specified in the Invitation to tender after the date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non responsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.14 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14 Format and Signing of Tender

- 2.14.1 The Procuring entity shall prepare two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. The latter authorization shall be indicated by written power-of-attorney accompanying the tender. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.
- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

- 2.15.1 The Tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope.
- 2.15.2 The inner and outer envelopes shall:
 - (a) be addressed to the Procuring entity at the address given in the Invitation to Tender:

- (b) bear, tender number and name in the Invitation for Tenders and the words, "DO NOT OPEN BEFORE," Wednesday, 6th at 10.00am.
- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.17.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16 Deadline for Submission of Tenders

- 2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 no later than **Wednesday**, 6th March at 10.00am.
- 2.16.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 6, in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will therefore be subject to the deadline as extended.
- 2.16.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the appendix.

2.17 Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring Entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy,

- postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7
- 2.17.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.
- 2.17.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.18 Opening of Tenders

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, at Wednesday 6th March at 10.00am. and in the location specified in the Invitation to Tender. The tenderers' representatives who are present shall sign a register evidencing their attendance.
- **2.18.2** The tenderers' names, tender modifications or withdrawals, tender prices, discounts and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- **2.18.3** The Procuring entity will prepare minutes of the tender opening.

2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination

- 2.20.1The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantify, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures the amount in words will prevail
- 2.20.3The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or effect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.23 the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one, which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness

- is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the non conformity.

2.21 Conversion to Single Currency

2.21.1Where other currencies are used, the procuring entity will convert these currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22 Evaluation and Comparison of Tenders

- 2.22.1The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.22.2The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.
- 2.22.3The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.4 and in the technical specifications:
 - (a) operational plan proposed in the tender;
 - (b) deviations in payment schedule from that specified in the Special Conditions of Contract;
- 2.22.4 Pursuant to paragraph 22.3 the following evaluation methods will be applied:
 - (a) Operational Plan.

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of

Requirements. Tenders offering to perform longer than the procuringentity's required delivery time will be treated as non-responsive and rejected.

(b) Deviation in payment schedule.

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenders will be evaluated onthe basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer

- 2.22.5The tender evaluation committee shall evaluate the tender within 30 days of the validity period from the date of opening the tender.
- 2.22.6 To qualify for contract awards, the tenderer shall have the following:-
 - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
 - (b) Legal capacity to enter into a contract for procurement
 - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
 - (d) Shall not be debarred from participating in public procurement.

2.23 Contacting the Procuring entity

- 2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.23.2Any effort by a tenderer to influence the Procuring entity in its decisions on tender, evaluation, tender comparison, or

contract award may result in the rejection of the Tenderer's tender.

2.24 Award of Contract

(a) Post-qualification

- 2.24.1In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2The determination will take into account the tenderer financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.12.3 as well as such other information as the Procuring entity deems necessary and appropriate.
- 2.24.3An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

(b) Award Criteria

- 2.24.4 The Procuring entity will award the contract to the successful tenderer(s) whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.24.5 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby

incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.

2.24.6 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement

2.25 Notification of Award

- 2.25.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.25.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.29. Simultaneously the other tenderers shall be notified that their tenders have not been successful.
- 2.25.3Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.12 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.26 Signing of Contract

2.26.1At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will send the tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.

- 2.26.2The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless thee is an administrative review request.
- 2.26.3 Within thirty (30) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.27 Performance Security

- 2.27.1 Within Thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.27.2Failure of the successful tenderer to comply with the requirements of paragraph 2.27 or paragraph 2.28 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated Candidate or call for new tenders.

2.28 Corrupt or Fraudulent Practices

- 2.28.1The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.28.2The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 2.28.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

Appendix to Instructions to Tenderers

The following information regarding the particulars of the tender shall complement supplement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provision of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers

INSTRUCTIONS TO TENDERERS REFERENCE	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
2.1.1	This tender is reserved for women under Access to Government procurement Opportunities
2.12.1	No Tender Security is required from the firms participating in this tender.
2.18.1	Deadline for Submission of Tenders- Wednesday, 6th March at 10.00am
2.27.1	Successful tenderers shall furnish a Performance Security of 10% of the contract price.

SECTION III: GENERAL CONDITIONS OF CONTRACT

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SECTION III - GENERAL CONDITIONS OF CONTRACT

3.1 **Definitions**

- 3.1.1In this Contract, the following terms shall be interpreted as indicated:-
 - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
 - (c) "The Services" means services to be provided by the contractor includingmaterials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.
 - (d) "The Procuring entity" means the organization sourcing for the services under this contract.
 - (e) "The contractor means the individual or firm providing the services under this Contract.
 - (f) "GCC" means general conditions of contract contained in this section.
 - (g) "SCC" means the special conditions of contract
 - (h) "Day" means calendar day.

3.2 Application

3.2.1These General Conditions shall apply to the extent that they are not superceded by provisions of other part of contract.

3.3 **Standards**

3.3.1The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

3.4 Patent Rights

3.4.1The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services or any part thereof.

3.5 **Performance Security**

- 3.5.1 Within thirty (30) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security in the amount specified in Special Conditions of Contract.
- 3.5.2The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.5.3The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
 - a) Cash
 - b) a bank guarantee
 - c) Such insurance guarantee approved by the authority
 - d) Letter of credit.
- 3.5.4The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Tenderer's performance obligations under the Contract, including any warranty obligations, under the Contract

3.6 Inspection and Tests

3.6.1The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the

- tenderer in writing in a timely manner, of the identity of any representatives retained for these purposes.
- 3.6.2The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.
- 3.6.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meetspecification requirements free of cost to the Procuring entity.
- 3.6.4Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

3.7 Payment

3.7.1The method and conditions of payment to be made to the tenderer under this Contract shall be specified in Special Conditions of Contract

3.8 Prices

3.8.1 Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC ,vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties

3.9 Assignment

3.9.1 The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent

3.10 Termination for default

- 3.10.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part
 - (a) if the tenderer fails to deliver any or all of the goods within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity
 - (b) if the tenderer fails to perform any other obligation(s) under the Contract
 - (c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract

In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, equipment similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar goods.

3.11 Termination of insolvency

The procuring entity may at the any time terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.12 Termination for convenience

3.12.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract

- is terminated and the date on which such termination becomes effective.
- 3.12.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

3.13 Resolution of Disputes

- 3.13.1 The procuring entity and the tenderer shall make every effort to resolve amicably by direct informal negotiation and disagreement or dispute arising between them under or in connection with the contract.
- 3.13.2 If, after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute, either party may require adjudication in an agreed national or international forum, and/or international arbitration.

3.14 Language and Law

3.14.1 The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language

3.15 Force Majeure

The tenderer shall not be liable for forfeiture of its performance security or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure

3.16 Applicable law

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC

3.17 Notices

Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC

A notice shall be effective when delivered or on the notices effective date, whichever is later.

SECTION IV - SPECIAL CONDITIONS OF CONTRACT

- 4.1. Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, between the GCC and the SCC, the provisions of the SCC herein shall prevail over these in the GCC.
- 4.2. Special conditions of contract as relates to the GCC

REFERENCE	SPECIAL CONDITIONS OF CONTRACT	
OF GCC	of Bonie Conditions of Confiden	
3.5	Performance security of 10% of the contract price to be furnished within 30 days of receipt of notification of contract award	
3.7	Payment will be done on receipt of an invoice for the services rendered.	
3.8	The prices quoted should be in Kenyan shillings	
3.13	Any dispute arising out of the Contract which cannot be amicably settled between the parties shall be referred by either party for arbitration. The parties shall agree on the appointment of an arbitrator or where three arbitrators are required each party shall appoint one arbitrator, while the third shall be appointed by the chairman of the Chartered Institute of Arbitrators, Kenya branch. Failing agreement to concur in the appointment of an Arbitrator/s, the Arbitrator/s shall be appointed by the chairman of the Chartered Institute of Arbitrators, Kenya branch, on the request of the applying party	
3.16	The contract shall be interpreted inaccordance	

SECTION V - SCHEDULE OF REQUIREMENTS

5.1 Notes for preparing the schedule of requirements

The schedule of requirements for the services shall be included in the tenderdocuments by the procuring entity and shall cover at the minimum a description of the goods and services to be supplied and the delivery schedule.

The objectives of schedule of requirements is to provide sufficient information to enable tendrerers to prepare their tenders efficiently and accurately, in particular, the price schedule, for which information is provided.

In addition, the schedule of requirements, together with the price schedule, should serve as a bases in the event of quantity variations at the time of award of contractpursuant to instructions to tenderers clause 26.

The date or period of delivery should be carefully specified, taking into account the date prescribed herein from which the procuring entity's delivery obligations start(notice of award).

This part will include any deliverables under the service contract

Conditions for eligibility

Preliminary evaluation

- Be registered as a Business or Company provide (copy of their registration) (mandatory)
- Provide valid copy of tax compliance certificate (mandatory)
- Attach copy of Access to Government Procurement opportunities Certificate. (Women)(mandatory)
- Fill form of tender in the format provided (mandatory)
- Fill confidential Business questionnaire (mandatory)
- fill tender securing declaration form(mandatory)

Technical Evaluation criteria

S/NO	EVALUATION ATTRIBUTES	WEIHTING SCORE	MAX.S CORE
1	Certificate of good conduct	Provide copies of certificate of good conduct from police, criminal Investigation department for at least 10 staff members -1 mark each	10
2	Provide relevant orders/contracts from different corporate/Government Ministry/Department for the last two years	2marks for each orders/contracts	10
	Management team	Managers and key personnel profiles-Diploma and above 10marks below diploma 5marks.	10
	Site visit	Provide copy of signed letter by the office superintendent	10
	Has provided a work plan specifying how the service will be undertaken taking into consideration planning and preparation before 8.00am, cleaning of the offices, corridors and washrooms	 Cleaning of offices- before 8.00am 5marks .beyond 8.00am 2marks Cleaning of corridors - more than 3 times a day 7marks less than 3times a day 3marks Cleaning of washrooms- more 3times a day 8marks less than 3 times 4marks 	20

Provide a list of machines and equipment to be deployed to carry out the service effectively	Attach details /list of at least 4 equipments and accessories -5 marks for each machine	20
Has demonstrated financial capacity to sustain the service (audited financial accounts for the last two years each 5 marks	Attach audited financial report by a certified accountant -5marks for each year.	10
Provide bank statement for the last 6monts and a recommendation letter from your bank.	(5marks for bank statement and 5marks for recommendation letter)	10
GRAND TOTAL	100	

Only bidders who score 70% and a above will be subjected to the financial evaluation. Those who score less than 70% will be eliminated at this stage from the entire evaluation process and will not be considered further.

Financial Evaluation

At this stage, consideration will be as follows:-

The bidder with the lowest evaluated financial proposal will be recommended for the award of the contract.

SECTION VI - DESCRIPTION OF SERVICES

A: MINISTRY HEADQUARTERS

	ITEM DESCRIPTION	UNIT	QTY
	Hoovering of carpeted area three		
1	times a week	SQ.FT	13,942
	Shampooing of carpeted area three	SQ.FT	
2	times a week		13,942
3	Daily Cleaning of un-carpeted area	SQ.FT	29,547
	Scrubbing and vacuum cleaning of		
4	Kitchens once a week	NO	6
	Cleaning of toilets(Cabinet Secretary,		
	Principal Secretaries and Information		
5	Secretary	NO	6
	Daily dusting of office		
	furniture, windows and equipments in		
6	7th,8th,9th,10th and 11th floors.	SQ.FT	43,489

B: DEPARTMENT OF INFORMATION, UCHUMI HOUSE.

	ITEM DESCRIPTION	UNIT	QTY
1	Daily Cleaning of un-carpeted area	SQ.FT	11,300
	Daily dusting of office		
2	furniture, windows and equipments	SQ.FT	11,300

C: DEPARTMENT OF PUBLIC COMMUNICATION, POSTBANK HOUSE, 8TH FLOOR

	ITEM DESCRIPTION	UNIT	QTY
1	Hoovering of carpeted area	SQ.FT	2,975.98
2	Shampooing of carpeted area	SQ.FT	2,975.98
3	Cleaning of un-carpeted area	SQ.FT	1,876.69
	Daily dusting of office		
4	furniture, windows and equipments	SQ.FT	4,852.67
5	Daily Cleaning of toilets	NO	2

D: COUNTY INFORMATION OFFICES, NYAYO HOUSE, 8TH FLOOR

	ITEM DESCRIPTION	UNIT	QTY
3	Cleaning of un-carpeted area	SQ.FT	5,100
	Daily dusting of office		
4	furniture, windows and equipments	SQ.FT	5,100
5	Daily Cleaning of toilets	NO	2

SECTION VII - PRICE SCHEDULE FOR SERVICES

Name of tenderer		

TENDER REF NO. MOICT/SDBTG/16/2018 – 2019

A: MINISTRY HEADQUARTERS

				COST PER
	ITEM DESCRIPTION	UNIT	QTY	MONTH
	Hoovering of carpeted area three			
1	times a week	SQ.FT	13,942	
	Shampooing of carpeted area three	SQ.FT		
2	times a week		13,942	
		SQ.FT		
3	Daily Cleaning of un-carpeted area		29,547	
	Scrubbing and vacuum cleaning of			
4	Kitchens once a week	NO	6	
	Cleaning of toilets(Cabinet Secretary,			
	Principal Secretaries and Information			
5	Secretary	NO	6	
	Daily dusting of office			
	furniture, windows and equipments in			
6	7th,8th,9th,10th and 11th floors.	SQ.FT	43,489	

B: DEPARTMENT OF INFORMATION, UCHUMI HOUSE.

				COST
				PER
	ITEM DESCRIPTION	UNIT	QTY	MONTH
1	Daily Cleaning of un-carpeted area	SQ.FT	11,300	
	Daily dusting of office			
2	furniture, windows and equipments	SQ.FT	11,300	

C: DEPARTMENT OF PUBLIC COMMUNICATION, POSTBANK HOUSE, 8TH FLOOR

	ITEM DESCRIPTION	UNIT	QТY	COST PER MONTH
1	Hoovering of carpeted area	SQ.FT	2,975.98	
2	Shampooing of carpeted area	SQ.FT	2,975.98	
3	Cleaning of un-carpeted area	SQ.FT	1,876.69	
4	Daily dusting of office furniture, windows and equipments	SQ.FT	4,852.67	
5	Daily Cleaning of toilets	NO	2	

D: COUNTY INFORMATION OFFICES, NYAYO HOUSE, 8TH FLOOR

				COST PER
	ITEM DESCRIPTION	UNIT	QTY	MONTH
3	Cleaning of un-carpeted area	SQ.FT	5,100	
	Daily dusting of office			
4	furniture, windows and equipments	SQ.FT	5,100	
5	Daily Cleaning of toilets	NO	2	

Signature and	stamp tenderer	
.0-00000	2 000=== P 00==0=0=	

Note: In case of discrepancy between unit price and total, the unit price shall prevail.

SECTION VIII - STANDARD FORMS

Notes on the sample Forms

- 1. Form of Tender The form of tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
- 2. Confidential Business Questionnaire Form This form must be completed by the tenderer and submitted with the tender documents.
- 3. Tender Security Form When required by the tender documents the tender shall provide the tender security either in the form included herein or in another format acceptable to the procuring entity.
- 4. Contract Form The Contract Form shall not be completed by the tenderer at the time of submitting the tender. The Contract Form shall be completed after contract award and should incorporate the accepted contract price.
- 5. Performance Security Form The performance security form should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.
- 6. Bank Guarantee for Advance Payment Form When Advance payment is requested for by the successful bidder and agreed by the procuring entity, this form must be completed fully and duly signed by the authorized officials of the bank.
- 7. Manufacturers Authorization Form When required by the ender documents this form must be completed and submitted with the tender documents.

This form will be completed by the manufacturer of the goods where the tenderer is an agent.

Date Tender No
[name and address of procuring entity]
Gentlemen and/or Ladies:
1. Having examined the tender documents including Addenda Nos
said tender documents for the sum of
2. We undertake, if our Tender is accepted, to deliver install and commission the equipment in accordance with the delivery schedule specified in the Schedule of Requirements.
3. If our Tender is accepted, we will obtain the guarantee of a bank in a sum of equivalent to percent of the Contract Price for the due performance of the Contract, in the form prescribed by
4. We agree to abid by this Tender for a period of [number] days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract, between us. Subject to signing of the Contract by the parties.
6. We understand that you are not bound to accept the lowest or any tender you may receive.
Dated this day of 20
MOICT/SDBT/16/2018 – 2019

8.1

FORM OF TENDER

[signature]	[in the capacity of]	
Duly authorized to sign tender for an on behalf of _		

8.2 CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b) or 2 (c) whichever applied to your type of business

You are advised that it is a serious offence to give false information on this form

Part 1 – General:	
Location of business premises.	
	Street/Road
	E mail
Registration Certificate No.	
Maximum value of business which you can handle at	any one time – Kshs
Name of your bankers	Branch

	Part 2 (a) – Sole 3	Proprietor	
Your name in full		Age	
1	Citizenship details		
			•••••
	Part 2 (h) Partnarch	nin.	
Given details of partners as fo	()	пр	
Name	Nationality	Citizenship Details	Shares
1		······	
2			
3			
,			
4			•••••
	Part 2 (c) – Regi	stered Company	
Private or Public			
State the nominal and issued of			
	Oriven details of partners as for Name 1	Your name in full Nationality Citizenship details Part 2 (b) Partnersh Given details of partners as follows: Name Nationality 1. 2. 3. 4. Part 2 (c) – Regi	Part 2 (b) Partnership Given details of partners as follows: Name Nationality Citizenship Details 1. 2. 3. 4. Part 2 (c) – Registered Company Private or Public State the nominal and issued capital of company- Nominal Kshs.

Given de	Given details of all directors as follows				
	Name	Nationality	Citizenship Details	Shares	
1					
2					
3					
			e of Candidate		
		8			

 If a Kenya Citizen, indicate under "Citizenship Details" whether by Birth, Naturalization or registration.

8.3 TENDER SECURITY FORM

		11 1 44.1						1 . 1
		called "the ate of submiss.						
		(hereinafter						
1 1				KNOW	ALL PE	OPLE b	v th	ese
registered o	office at			(hereinaft	er called	"the Bar	nk"), are	bound
unto		[name of	` Procur	ing enti	<i>ty</i> } (her	reinafter	called	"the
		ity") in the sui						
	_	made to the sa					_	•
		gns by these p						
said Bank t	this		day c	of		20		
THE	CONDI	TIONS of this	obligatio	n are:-				
1.	If the to	enderer withdr	aws its To	ender duri	ng the pe	riod of t	ender va	ılidity
spec	ified by t	he tenderer on	the Tend	er Form; o	or			
2.	If the to	enderer, having	g been no	tified of th	ne accept	ance of i	ts Te	ender
by th		ing entity duri	_			•		
(a)		refuses to exe						
(b)	fails or	refuses to fu	rnish the	performa	nce secu	rity in a	ccordanc	e with
	the Inst	tructions to ter	nderers;					
		to pay to the	_				_	
_		ritten demand,				_		
		and, provided						
		med by it is du		_				or both
of the two	condition	s, specifying	ng the occ	urred con	dition or	conditio	ns.	
mi.	, 1	, •11		c .	1 .	1 1 4		0)
		uarantee will r						-
		l of tender vali						tnereoi
SHOULD TESC	'n ine Ba	ok noi ister ths	an ine a n c	we gare				

[signature of the bank]____(Amend accordingly if provided by Insurance Company)

8.4 CONTRACT FORM

(hereir	AGREEMENT made the name of Procurnafter called "the Procuring er] of	ement entity) of gentity) of the on	e part and	`Procurement entity] [name of
tender	REAS the Procuring entity in er for the supply of those go and figures] (hereinafter call	ods in the sum of.		
NOW	THIS AGREEMENT WITN	ESSETH AS FOLL	OWS:	
1. assign	In this Agreement words ared to them in the Conditions	-		ngs as are respectively
(a) (b) (c) (d) (e) (f) 3. hereina	The following documents she ment viz: the Tender Form and the Prithe Schedule of Requirement the Technical Specifications the General Conditions of Country the Special Conditions of Country the Procuring entity's Notification of the Procuring entity the payafter mentioned, the tender have the tender that the Procuring entity hereby	ice Schedule submit its Sontract contract; and ication of Award yments to be made hereby covenants with informity in all respe	by the Procuring entity the Procuring entity exts with the provisions	tity to the tenderer as y to provide the goods s of the Contract
of the	goods and the remedying one payable under the provision	f defects therein, th	e Contract Price or st	uch other sum as may
	TNESS whereof the parties later respective laws the day a		_	executed in accordance
Signed	d, sealed, delivered by	the	(for the Procuring	g entity
Signed	d, sealed, delivered by	the	(for the tenderer	in the presence of _
(Amen	d accordingly if provided by	Insurance Company	·)	

8.5 **PERFORMANCE SECURITY FORM**

Го
name of Procuring entity]
WHEREAS
called "the Contract").
AND WHEREAS it has been stipulated by you in the said Contract that the tendered shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract.
AND WHEREAS we have agreed to give the tenderer a guarantee:
THEREFORE WE hereby affirm that we are Guarantors and responsible to you, or behalf of the tenderer, up to a total of
This guarantee is valid until the day of 20
Signed and seal of the Guarantors
[name of bank or financial institution]
[address]
[date]

8.6 BANK GUARANTEE FOR ADVANCE PAYMENT FORM

То	
[name of Procuring entity]	
[name of tender]	
Gentlemen and/or Ladies:	
In accordance with the payment provision included in the Special Conditions of Contract, whi amends the General Conditions of Contract to provide for advance payme	nt ec nc
We, the	ly uı
We further agree that no change or addition to or other modification of the terms of the Contract be performed there-under or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under the guarantee, and we hereby waive notice of any such change, addition, or modification.	he
This guarantee shall remain valid in full effect from the date of the advance payment received the tenderer under the Contract until	by
Yours truly,	
Signature and seal of the Guarantors	
[name of bank or financial institution]	
[address]	
[date]	

8.7 MANUFACTURER'S AUTHORIZATION FORM

To [name of the Procuring entity]
WHEREAS
by us. We hereby extend our full guarantee and warranty as per the General Conditions of
Contract for the goods offered for supply by the above firm against this Invitation for Tenders.
[signature for and on behalf of manufacturer]

Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent.

8.8 LETTER OF NOTIFICATION OF AWARD

	Address of Procuring Entity
	ender No
Т	ender Name
	s to notify that the contract/s stated below under the above mentioned tender have been ed to you.
1.	Please acknowledge receipt of this letter of notification signifying your acceptance.
2.	The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3.	You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.
	(FULL PARTICULARS)

SIGNED FOR ACCOUNTING OFFICER

8.9 SWORN STATEMENT

Having studied the tender information for the above project we/I hereby state:

- a. The information furnished in our application is accurate to the best of our knowledge.
- b. That in case of being qualified we acknowledge that this grants us the right to participate in due time in the submission of a tender or quotation on the basis of provisions in the tender or quotation documents to follow.
- c. When the call for Tenders/Quotations is issued the legal technical or financial conditions or the contractual capacity of the firm changes we come ourselves to inform you and acknowledge your right to review the tender made.
- d. We enclose all the required documents and information required for the tender evaluation.

Date	• • • • • • • • • • • • • • • • • • • •
Applicant's Name	
Represented by	
Signature(Full name and designation of the person signing and stamp or seal)	

9.0 LITIGATION HISTORY

Name of	
Contractor/Supplier	
• •	
Contractors/Supplier should provide information on any history litigation or arbitration resulting from contracts executed in the last five years or currently under execution.	3

Year	Award for or against	Name of client cause of Litigation and matter in dispute	Disputed Amount (current value, Kshs. Equivalent)

9.1 FORM RB 1

REPUBLIC OF KENYA

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NOOF20
BETWEEN
APPLICANT
AND
Request for review of the decision of the (Name of the Procuring Entity) of
dated the day of
20
REQUEST FOR REVIEW
I/We,the above named Applicant(s), of address: Physical
addressFax NoTel. NoEmail, hereby request the Public
Procurement Administrative Review Board to review the whole/part of the above mentioned
decision on the following grounds, namely:-
1.
2.
etc.
By this memorandum, the Applicant requests the Board for an order/orders that: -
1.
2.
etc
SIGNED(Applicant)
Dated onday of

FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on day of
SIGNED
CERTIFICATE OF TENDERER'S OR REPRESENTATIVES VISIT TO SITE
1. This is to certify that I,
3. I have made myself familiar with all the local conditions likely to influence the Tender and the cost thereof.
4. I further certify that I am satisfied with description of the scope of the study and that I understand perfectly the work to be done as specified and implied in the Conditions of this Invitation to Tender.
Signed and Stamp(Tenderer or his Representative)
5. I confirm that M/svisited the Site to familiarize himself/herself with the scope of work.
Signed (Name of Officer)